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**Richard Uridge**  
**Media Relations**  
**ACM Training and Development.**

**Date: 12/10/06**

Richard had been invited to prepare and deliver media training to senior staff members and coordinators.

In preparation Richard had found the time to find out about not only Victim Support, but individual roles and responsibilities, including areas of work each individual specialise in and tailored parts of the mock interviews accordingly.

I felt that Richard prepared and delivered excellent training; ensuring delegates were compatible and understood the expectations of the day.

Richards's style is unique while paying attention to detail; he ensures all participants feel secure by creating a positive learning environment. An innovator with creativity, his aim is to teach and train a 'disparitve' group as a cohesive unit which is complex in itself, given the different learning abilities. His delivery is careful and considerate with confidence and knowledge with regards to subject matter, he puts delegates at ease enabling them to participate in group work, discussions, as well as give personal opinions.

I found the day informative and a good sound basis for learning was provided. Richard speaks clearly and provided concise learning materials. With gentle challenging, Richard has the ability to leave the delegates making suggestions as how to implement what was learnt when dealing with the media in the future.

Victim Support welcomes further training and input form Richard in the future.

Miss Sharyn Tulloch

A handwritten signature in blue ink that reads "Shulloch".